

Refund & Cancellation Policy:

The Refund & Cancellation policy for all payments made towards account opening or any other services using any mode of payment shall stand as under:

- The Fees paid towards account opening charges for enabling Equities Segment and Equity Derivatives Segment, or any other services is non-refundable.
- In case your account has not been opened by Team RRS Shares & Stock Brokers Pvt Ltd, after the tenth day passing by from the day of collection of all necessary supporting documents and receipt of all due authorizations from you, you may request for a full refund of the charges as paid by you towards account opening.
- In case you have paid the charges relating to account opening multiple times, please create a ticket here and we will initiate the necessary procedure to refund your money.

Note: The completion of the refund procedure is subject to agencies such as banks, payment gateways.

Cancellation / Termination Policy:

Opening of a Trading and Demat account with us takes approximately takes 1-2 working days. You may place the cancellation request with our support team within 12 hours of the submission of your application with us. On receipt of the cancellation request, the account opening shall not be proceeded with.